

Libraries Tasmania Fact Sheet 2020/21

About Us



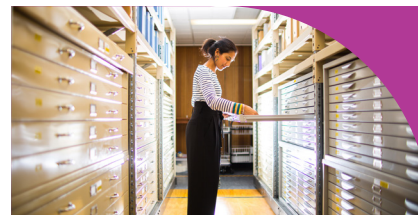
- Libraries Tasmania is a statewide, publicly funded library and archives service.
- Libraries Tasmania is made up of 45 public libraries statewide.
- We provide library lending, research, information, literacy and learning services.
- Members can borrow items for free from a statewide collection that includes a great range of fiction and non-fiction books, magazines, DVDs and CDs.
- We are proudly part of the Department of Education, working together to inspire and support all learners across Tasmania.

Our Collections



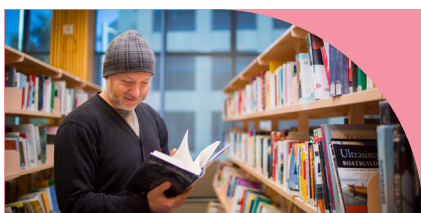
- We have 513,567 physical items in our lending collection around the state.
- Our members borrowed items from our statewide collection more than 3.6 million times.
- They borrowed eLibrary items 1.1 million times.
- eResource borrowing increased by 47 per cent since last year, making 30 per cent of total loans from our collection.

Archives and Research



- We have 148,808 heritage documents and artefacts publicly available in digital format.
- Our staff helped clients with 42,000 reference and archive enquiries.
- We hold over 3.3 million items in our archives, which are stored in 23 linear kilometres of shelving.

Our Clients



- We had 2.4 million visits to our locations statewide, or an average of 58,000 visits per week.
- We had 51,000 attendances in our public programs and events around the state.
- We had 108,515 members, which is 20.3 per cent of the Tasmanian population.
- Over 95.2 per cent of Tasmanians were satisfied with our services.
- 600 adults received tailored literacy and numeracy support

Community Connections



- Our volunteers contributed 740 hours per week to Libraries Tasmania programs and services.
- We had 4,500 attendances in programs supporting digital inclusion.
- Over 80.6 per cent of members feel more confident using digital technology after we support them.
- We had over 145,000 daily engaged Facebook users.

Online Services



- We had over 3.1 million visits to our Libraries Tasmania website.
- Our YouTube channel Archive and Heritage videos were viewed more than 438,000 times.
- We had 1.7 million client Wi-Fi sessions; an average of 4,600 sessions per day.