## Roadmap to Reopening

**Stage One**
From 18 May 2020
Subject to Public Health advice

### WHAT IS AVAILABLE?

**BORROWING**
Modified borrowing service using Click & Collect available at Bridgewater, Burnie, Campbell Town, Cygnet, Devonport, George Town, Geeveston, Glenorchy, Hobart, Huonville, Kingston, Launceston, Queenstown, Rosny, Scottsdale, Smithton, St Helens, Sorell, Ulverstone, Westbury and Zeehan.

**RETURNING ITEMS**
Returns can be made at all Click & Collect sites. Return chutes open at some sites for members to return items. Check your local library for details.

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**Stage Two**
From 5 June 2020
Subject to Public Health advice

### WHAT IS AVAILABLE?

**BORROWING and BROWSING**
All libraries open for Click & Collect, and Borrow, Borrow & Go from 18 June.

**RETURNING ITEMS**
Returns can be made at all libraries from 18 June. Return chutes open at some sites. Check your local library for details.

**HOME LIBRARY SERVICE**
Home Library Service progressively available to housebound library members.

**RESEARCH**
Full access, by appointment, to the Tasmanian Archives and State Library Heritage and Reference Collections in the History Room in Hobart. Contact your library for local options.

**ACCESS to COMPUTERS and INTERNET**
Available by appointment or drop-in; however, appointments take priority. Contact your local library.

**PROGRAMS**
Modified face-to-face individual and small group learning. Modified Rock & Rhyme and Storytime.

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**Stage Three**
From 26 June 2020
Subject to Public Health advice

### WHAT IS AVAILABLE?

**BORROWING and BROWSING**
All libraries open for Click & Collect, and Browse, Borrow & Go.

**RETURNING ITEMS**
Returns can be made at all libraries.

**HOME LIBRARY SERVICE**
Home Library Service available to housebound library members.

**RESEARCH**
Full access, by appointment, to the Tasmanian Archives and State Library Heritage and Reference Collections in the History Room in Hobart. Contact your library for local options.

**ACCESS to COMPUTERS and INTERNET**
Modified access available at most libraries, including printing and scanning services.

**PROGRAMS**
Modified face-to-face individual and small group learning. Modified school holiday program, and Rock & Rhyme and Storytime.

**BOOK GROUPS**
Book sets available to registered groups from late July.

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## WHAT DO WE EXPECT FROM YOU?

- Maintain physical distancing
- Maintain hand hygiene
- Practice respiratory hygiene
- Stay at home when sick
- Demonstrate appropriate behaviour
- Please help us keep our community safe

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## WHAT ARE WE DOING TO KEEP YOU SAFE?

- Following public health guidelines in all our spaces.
- Regularly cleaning frequently touched surfaces.
- Providing hand sanitiser.
- Rearranging our library spaces to ensure appropriate physical distancing can be observed.
- Ensuring the number of people in our libraries adheres to current gathering limits.
- Asking people who are unwell or subject to an isolation order not to enter the library.

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## Online resources


### Telephone help

General help from our staff on (03) 6165 5600, Monday to Friday, 9:00 am to 5:00 pm.
Research help on (03) 6165 5538, Monday to Friday, 9:30 am to 5:00 pm.

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*Updated 24 Jun 2020*